

# TICKET INFORMATION

## HOW TO BUY TICKETS

### ONLINE AT MKEFILM.ORG\*

**Open Sept. 13** (Milwaukee Film Members)

**Open Sept. 14** (General Public)

*A 25-cent per ticket surcharge applies to all online orders. Same-day tickets not available online.*

### BY PHONE AT (414) 755-1965\*

**Open Sept. 13** (Milwaukee Film Members)

**Open Sept. 14** (General Public)

NOON – 5 PM

*A \$3 per order surcharge applies to all phone sales (excludes 6-Pack redemption). Same-day tickets not available by phone.*

### IN PERSON AT ONE OF FIVE BOX OFFICES

Located at each Festival venue.

#### CASH or CREDIT ONLY

(Visa, Mastercard, and Discover accepted — no American Express and no checks).

**See p. 8 for box office details.**

*\*Tickets purchased online or by phone are processed as will call orders. Will call orders may be picked up at the theater on the day of the order's first screening, by phone.*

## TICKET PRICES

*Prices do not apply to Opening Night Film (see below).*

### OPENING NIGHT FILM

*No senior, student, or military discounts available.*

Opening Night Film includes admission to Opening Night Party

**\$25 General Public**

**\$20 Milwaukee Film Member**

### PREMIUM SCREENINGS (marked with a ★)

*No senior, student, or military discounts available.*

**\$17 General Public**

**\$15 Milwaukee Film Member**

### REGULAR SCREENINGS

**\$12 Adults**

**\$11 Seniors (60+), Students (with ID), & Military Members (with ID)**

**\$10 Milwaukee Film Member**

**\$6 Children 12 & Under**

### FESTIVAL PASSES

*Super Secret Members-Only Screening is excluded; must be current Milwaukee Film Member to attend.*

A Festival Pass gets you into nearly every film festival screening, including Opening Night and films on Rush! It also gets you into the Opening Night Party for free. And if you have a Festival Pass and get to the theater at least 30 minutes before showtime, you get to enter the theater without waiting in ticket-holder lines!

**\$475 General Public**

**\$425 Milwaukee Film Members**

## Important Note

To guarantee a seat for a film, ticket and pass holders must arrive no later than 15 minutes prior to scheduled showtime. Ticket and pass holders arriving less than 15 minutes prior to scheduled showtime cannot be guaranteed a seat and will be seated only as capacity allows and at the discretion of Festival staff. No refunds or exchanges are available to ticket and pass holders who are refused entry after this time.

### OPENING NIGHT PARTY TICKETS

*Information about the Opening Night Party is on p. 22.*

**\$15 General Public**

**\$13 Milwaukee Film Members**



### When should I buy tickets?

You already know the answer to this one: as soon as possible! Many of our screenings sell out, leaving sad people who can't get tickets. Don't be one of those people. Buy your tickets early!

### When should I arrive to a screening?

If you have a ticket for a film, we highly recommend you arrive a minimum of 30 minutes prior to showtime to guarantee a seat. All ticket and pass holders must arrive no later than 15 minutes prior to the scheduled showtime to guarantee a seat. Beginning 15 minutes before the show, any empty seats will be sold to patrons in the Rush Tickets line (see below).

### What if a screening is sold out?

If a film is listed as "Rush Line Only" online, there's still hope! You can join the Rush Tickets line at the venue to buy any unclaimed seats. Rush Tickets are sold on a first-come, first-served basis, so get in line early. There's also a chance the film will be screening again during the Festival. Check your program guide for days, times, and locations.

### What are Rush Tickets?

Rush Tickets are last-minute tickets to sold-out screenings and become available 15 minutes prior to showtime. Rush Tickets are sold at full price and are not subject to discounts.

### How do I know which screenings have gone to Rush status?

Every day at noon during the Festival, we update [mkefilm.org/rush](http://mkefilm.org/rush) to let you know which screenings have gone to Rush status and which screenings are selling quickly.

### Can I purchase same-day tickets?

Absolutely! Same-day tickets are available at all five box office locations up until each film's showtime or until a film has gone to Rush. (Not available online or by phone.)

### I thought tickets were green. Why is my ticket yellow?

You have a voucher, not a ticket. Yellow vouchers must be exchanged for green tickets to specific festival films valued at \$12 or less, depending on ticket availability. Vouchers may be exchanged at any box office no later than 15 minutes before the film begins and should be converted to tickets prior to entering the ticket-holder line.

### How can I get a Member discount?

Milwaukee Film Members pay up to 20 percent less for tickets and passes and 15 percent less for merchandise during the film festival. Throughout the year, they also get to take advantage of many other great benefits (see p. 11 for more information). If you aren't a Member yet, sign up at [mkefilm.org/membership](http://mkefilm.org/membership) or at any box office to enjoy these discounts immediately!

### Can I bring kids to the Film Festival?

Yes, we're a kid-friendly festival! However, not all films have MPAA ratings. Some movies might contain material unsuitable for children, so please use discretion when selecting films for youths. Age-appropriate films are available in the Rated K: For Kids program listed on p. 70.



#### THE FINE PRINT:

**NO REFUNDS. NO REALES. ALL RIGHTS RESERVED.**

To guarantee a seat for a film, ticket and pass holders must arrive no later than 15 minutes prior to scheduled showtime. Film programs, special guests, events, venues, dates, and times are subject to change without notice. Unless noted, films are not rated; viewer discretion is advised. Patrons grant Milwaukee Film and its partners permission to use their images or likenesses in any reproduction of events. Patrons voluntarily assume all risks and dangers incidental to festival events, whether occurring prior to, during, or after the event or any other event connected to the festival. Patrons voluntarily agree that Milwaukee Film and its facilities, sponsors, directors, officers, employees, supervisors, volunteers, and respective agents are expressly released from any injuries or claims arising from any Festival event.